

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/18/2016
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146109		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/13/2016	
NAME OF PROVIDER OR SUPPLIER MEADOWS MENNONITE HOME				STREET ADDRESS, CITY, STATE, ZIP CODE 24588 CHURCH STREET CHENOA, IL 61726			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS			F 000			
F 241 SS=E	<p>Special Focus Facility Complaint #1663774/IL86793 483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY</p> <p>The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review the facility failed to provide dignity for six of eight residents (R1, R2, R5, R6, R7, R8) who were incontinent of bladder and reviewed for incontinent care in the sample of 10. R1, R2, R5, R6, R7, R8 were wearing a urine-saturated, incontinent garment, which leaked onto the outer clothing.</p> <p>Findings include:</p> <p>1. R1's Minimum Data Set dated 7/3/16 documents R1 is cognitively impaired and requires the extensive assistance of two staff for toileting. R1's Care Plan dated 7/6/16 documents "I (R1) am incontinent of bowel and bladder due to my cognitive impairment. I wear an incontinent garment for my dignity. I am on a structured toileting program."</p> <p>On 7/11/16 at 1:06 PM R1 stood up from the dining table and E14, CNA (Certified Nursing Assistant) put a gait belt around R1 and walked R1 to his room. E14 assisted R1 into bed without</p>			F 241			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 241	<p>Continued From page 1</p> <p>taking R1 to the toilet. At this time E14 stated, "we take (R1) to the toilet when (R1) gets ansy...we wait for him to show signs [that (R1) needs to go to the bathroom]. We toileted (R1) at 10:00AM and (R1) only sleeps an hour."</p> <p>On 7/11/16 R1 remained in R1's bed sleeping at 1:30PM, 1:45PM, 1:52PM, 2:03PM, 2:12PM, 2:17PM, 2:32PM, 2:44PM, 2:51PM, 3:15PM. At 3:58PM, approximately six hours after the last time R1 was toileted, E9 and E15, CNAs, were in the bathroom with R1 and R1 was on the toilet. E15 stated that R1 had soaked through R1's clothing and had to be changed. When R1 stood up there was a significant amount of BM (bowel movement) on the back of the toilet seat and there was a strong odor of BM in the room.</p> <p>2. R2's Minimum Data Set dated 6/5/16 documents R2 is severely cognitively impaired and requires the assistance of one staff for toileting. R2's Care Plan dated 6/9/16 documents R2 is incontinent of urine due to cognitive impairment. The care plan documents "I (R2) wear an incontinent garment for my dignity. I need assist to change those (incontinent garment) as needed. I take HCTZ (Hydrochlorothiazide, a diuretic) and Triamterene (diuretic)... daily.</p> <p>On 7/11/16 at 1:58PM R2 was in R2's room sitting on the bed. E16, LPN (Licensed Practical Nurse) asked R2 if she needed to use the bathroom and R2 replied she did not. E16 assisted R2 to lie down in bed and E16 stated that she would approach R2 again later and ask if R2 needs to go to the bathroom. R2 was in R2's bed at 3:00PM, 4:09PM, and 4:20PM. At 4:39PM, R2 had a wet brief laying on the floor by the night</p>	F 241			

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F 241	<p>Continued From page 2</p> <p>stand and R2 was still in bed. R2 remained in bed with the wet brief on the floor at 4:47PM, 5:03PM, 5:10PM, 5:20PM, and 5:28PM. At 5:37PM, E16 was prompted to see if R2 was eating supper. Over three and a half hours after assisting R2 to bed without toileting R2, at 5:40PM, E9 and E16 assisted R2 out of bed. E16 confirmed that R2 did not have a brief on in bed, R2 had removed it and thrown it on the floor. R2's bed linens and clothing were wet. R2's brief that was lying on the floor was wet.</p> <p>3. R5's Minimum Data Set dated 7/10/16 documents R5 requires extensive assistance of two staff for toileting. R5's Care Plan dated 6/6/16 documents "I (R5) am incontinent of bowel and bladder secondary to cognitive decline. I take Lasix daily. I wear an incontinent garment. I am on a toileting program."</p> <p>On 7/11/16 at 2:00PM E17, CNA took R5 to the bathroom with another staff member. E17 came out of the bathroom and went to R5's room and returned with clean clothing. E17 confirmed that R5 had saturated urine through R5's clothing and needed to be changed.</p> <p>4. R6's Minimum Data Set dated 4/24/16 documents R6 is severely cognitively impaired, and requires the assistance of one staff for toileting. R6's Care Plan dated 6/6/16 documents "I (R6) am incontinent of urine due to my decreased cognitive deficit. I wear an incontinent garment for my dignity...I need your assistance to change the garment at times..."</p> <p>On 7/11/16 at 5:35PM, E16 exited R6's room with a bag of bed linen and R6's bed was stripped of any linen. E16 confirmed that R6 had saturated</p>	F 241			

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F 241	<p>Continued From page 3</p> <p>R6's bed linens with urine and that the bed linens have to be changed.</p> <p>5. R7's Minimum Data Set dated 6/16/16 documents R7 is severely cognitively impaired and requires the extensive assistance of one staff for toileting. R7's Care Plan dated 6/6/16 documents "I (R7) am incontinent of bladder and bowel secondary to my cognitive deficit. I wear an incontinent garment for my dignity...Assist me to change the garment..."</p> <p>On 7/11/16 at 2:18PM R7 was being assisted to walk out of the television lounge by staff. R7's pants were soaked through in the front and the back. E18, CNA stated it was probably close to 11:00AM when R7 was last toileted. E18 also stated staff toilet the residents if they have indications that they need to be toileted. E18 stated, "with shift change from 1:30PM-2:30PM it is difficult to change residents at that time."</p> <p>6. R8's Minimum Data Set dated 6/27/16 documents R8 is severely cognitively impaired and requires the extensive assistance of one staff for toileting. R8's Care Plan dated 6/26/16 documents, "I (R8) am incontinent of bowel and bladder due to my cognitive impairment...I wear an incontinent garment for my dignity. I need your assistance to change (the incontinent garment)..."</p> <p>On 7/11/16 at 4:10PM R8 was walking to the dining room and R8's pants were wet. E17 was prompted to check R8's pants and confirmed the pants were wet and E17 assisted R8 to R8's room to change R8's clothing.</p> <p>On 7/12/16 at 2:25 pm E7, Minimum Data Set</p>	F 241			

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F 241	Continued From page 4 Coordinator, stated "It's not a good thing" for residents to be allowed to be wet from incontinence. On 7/13/16 at 1:15 pm E19, Registered Nurse/Chief Nursing Officer stated when residents are incontinent of urine there is "a reduction of their dignity" causing the resident embarrassment. E19 stated "that is way we try to keep them (residents) warm and dry." The Office on Aging, Illinois Long-Term Care Ombudsman Program poster at the facility dated Septemeber 2014 documents "You do not lose your rights as a citizen of the United States or of Illinois because you live in a long-term care facility...You have the right to be treated with care, dignity and respect..."	F 241			
F 315 SS=E	483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review the facility failed to timely toilet six (6) of eight (8) residents (R1, R2, R5, R6, R7, R8)	F 315			

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F 315	<p>Continued From page 5</p> <p>reviewed for incontinence care. R1, R2, R5, R6, R7, and R8's urine-saturated, incontinent undergarment (disposable brief) leaked onto and wetted the resident's outer clothing.</p> <p>Findings include:</p> <p>1. R1's Minimum Data Set dated 7/3/16 documents R1 is cognitively impaired, requires the extensive assistance of two staff for toileting, and is at risk for developing pressure ulcers. R1's "Bowel and Bladder Assessment" dated 6/30/16 documents R1 is a candidate for toileting schedule (timed voiding). R1's Care Plan dated 7/6/16 documents R1 is incontinent of bowel and bladder due to cognitive impairment, wears an incontinent garment and is on a "structured toileting program." The care plan documents R1 was diagnosed with a Urinary Tract Infection on 6/14/16 and was treated with Keflex 500 milligrams (mg) by mouth three times a day from 6/14/16 to 6/20/16. R1's Urine Culture report dated 6/13/16 documents bacteria growth of Escherichia coli greater than 100,000 CFU (Colony Forming Unit).</p> <p>On 7/11/16 at 1:06PM R1 stood up from the dining table and E14, CNA (Certified Nursing Assistant) put a gait belt around R1 and walked R1 to his room. E14 assisted R1 into bed without taking R1 to the toilet. At this time E14 stated, "we take (R1) to the toilet when (R1) gets ansy...we wait for him to show signs [that (R1) needs to go to the bathroom]. We toileted (R1) at 10:00AM and (R1) only sleeps an hour."</p> <p>On 7/11/16 R1 remained in R1's bed sleeping at 1:30PM, 1:45PM, 1:52PM, 2:03PM, 2:12PM, 2:17PM, 2:32PM, 2:44PM, 2:51PM, 3:15PM. At</p>	F 315			

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F 315	<p>Continued From page 6</p> <p>3:58PM, approximately six hours after the last time R1 was toileted, E9 and E15, CNAs, were in the bathroom with R1 and R1 was on the toilet. E15 stated that R1 had soaked through R1's clothing and had to be changed. When R1 stood up there was a significant amount of BM (bowel movement) on the back of the toilet seat and there was a strong odor of BM in the room.</p> <p>2. R2's Minimum Data Set dated 6/5/16 documents R2 is severely cognitively impaired, requires the assistance of one staff for toileting, is on a urinary toileting program, and is at risk for developing pressure ulcers. R2's Care Plan dated 6/9/16 documents R2 is incontinent of urine due to cognitive impairment. The care plan documents R2 wears an incontinent undergarment and takes Hydrochlorothiazide (diuretic) and Triamterene (diuretic) daily. The care plan documents to "Encourage me (R2) to use the bathroom upon rising from bed in the morning, frequently during the day and evening, before going to bed, during the night and PRN (as needed)."</p> <p>On 7/11/16 at 1:58PM R2 was in R2's room sitting on the bed. E16, LPN (Licensed Practical Nurse) asked R2 if she needed to use the bathroom and R2 replied she did not. E16 assisted R2 to lie down in bed and E16 stated that she would approach R2 again later and ask if R2 needs to go to the bathroom. R2 was in R2's bed at 3:00PM, 4:09PM, and 4:20PM. At 4:39PM, R2 had a wet brief laying on the floor by the night stand and R2 was still in bed. R2 remained in bed with the wet brief on the floor at 4:47PM, 5:03PM, 5:10PM, 5:20PM, and 5:28PM. At 5:37PM, E16 was prompted to see if R2 was eating supper. Over three and a half hours after assisting R2 to</p>	F 315			

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F 315	<p>Continued From page 7</p> <p>bed without toileting R2, at 5:40PM, E9 and E16 assisted R2 out of bed. E16 confirmed that R2 did not have a brief on in bed, R2 had removed it and thrown it on the floor. R2's bed linens and clothing were wet. R2's brief that was lying on the floor was wet.</p> <p>3. R5's Minimum Data Set dated 7/10/16 documents R5 requires extensive assistance of two staff for toileting and is at risk for developing pressure ulcers. R5's Care Plan dated 6/6/16 documents R5 is incontinent of bowel and bladder secondary to cognitive decline. The care plan documents R5 takes Lasix (diuretic) daily, wears an incontinent undergarment and is on a "toileting program" and to "Take me (R5) to the bathroom upon rising from bed, frequently during the day and evening, before going to bed, during the night and PRN (as needed)." R5's "Bowel and Bladder Assessment" dated 7/8/16 documents R5 is a candidate for toileting schedule (timed voiding).</p> <p>On 7/11/16 at 2:00PM E17, CNA took R5 to the bathroom with another staff member. E17 came out of the bathroom and went to R5's room and returned with clean clothing. E17 confirmed that R5 had saturated urine through R5's clothing and needed to be changed.</p> <p>4. R6's Minimum Data Set dated 4/24/16 documents R6 is severely cognitively impaired, requires the assistance of one staff for toileting, is on a urinary toileting program, and is at risk for developing pressure ulcers. R6's Care Plan dated 6/6/16 documents R6 is incontinent of urine due to decreased cognitive deficit. The care plan documents R6 wears an incontinent undergarment and to "Remind me (R6) to go to</p>	F 315			

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F 315	<p>Continued From page 8</p> <p>the bathroom upon rising from bed in the morning, frequently during the day and evening, before going to bed, during the night and PRN (as needed)."</p> <p>On 7/11/16 at 5:35PM, E16 exited R6's room with a bag of bed linen and R6's bed was stripped of any linen. E16 confirmed that R6 had saturated R6's bed linens with urine and that the bed linens have to bed changed.</p> <p>5. R7's Minimum Data Set dated 6/16/16 documents R7 is severely cognitively impaired, requires the extensive assistance of one staff for toileting, is on a urinary toileting program, and is at risk for developing pressure ulcers. R7's Care Plan dated 6/6/16 documents R7 is incontinent of bowel and bladder secondary to R7's cognitive deficit. The care plan documents R7 wears an incontinent undergarment and to "Assist me (R6) to go to the bathroom upon rising from bed in the morning, frequently during the day and evening, before going to bed, during the night and PRN (as needed)." R7's "Bowel and Bladder Assessment" dated 6/14/16 documents R7 is a "Good candidate for individualized (toileting) training."</p> <p>On 7/11/16 at 2:18PM R7 was being assisted to walk out of the television lounge by staff. R7's pants were soaked through in the front and the back. E18, CNA stated it was probably close to 11:00AM when R7 was last toileted. E18 also stated staff toilet the residents if they have indications that they need to be toileted. E18 stated, "with shift change from 1:30PM-2:30PM it is difficult to change residents at that time."</p> <p>6. R8's Minimum Data Set dated 6/27/16 documents R8 is severely cognitively impaired,</p>	F 315			

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F 315	<p>Continued From page 9</p> <p>requires the extensive assistance of one staff for toileting, is on a urinary toileting program, and is at risk for developing pressure ulcers. R8's Care Plan dated 6/26/16 documents R8 is incontinent of incontinent of bowel and bladder, wears an incontinent undergarment and to "Assist me (R6) to go to the bathroom upon rising from bed in the morning, frequently during the day and evening, before going to bed, during the night and PRN (as needed)." R8's "Bowel and Bladder Assessment" dated 6/28/16 documents R8 is a "Good candidate for individualized (toileting) training."</p> <p>On 7/11/16 at 4:10PM R8 was walking to the dining room and R8's pants were wet. E17 was prompted to check R8's pants and confirmed the pants were wet and E17 assisted R8 to R8's room to change R8's clothing.</p> <p>On 7/12/16 at 2:07 PM E8, Restorative Nurse, stated the restorative toileting program means residents are toileted frequently. E8 stated "residents are toileted upon rising from bed in the morning, frequently during the day and evening, before going to bed, during the night and PRN (as needed)." E8 stated the toileting program is usually for residents that can't toilet themselves due to cognitive impairment or physical limitations. E8 stated R1, R2, R5, R6, R7, and R8 were on the toileting program.</p> <p>On 7/13/16 at 1:15 pm E19, Registered Nurse/Chief Nursing Officer, stated anytime urine is in contact with the skin there is the risk for skin breakdown, rash, and Urinary Tract Infection (UTI) development. E19 stated E19 would expect staff to know the residents well for meeting the residents toileting needs as some residents may require toileting every hour and some residents</p>	F 315			

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F 315	Continued From page 10 every two hours. The facility's Contenance Management policy dated 6/3/15 documents, "...Resident's contenance will be managed effectively...." The Care Plan policy dated 6/15/16 documents "...An individualized plan of care (also called the care plan) will be developed and implemented by [facility]...Care planning shall be coordinated among all disciplines providing services to the resident..."	F 315			