

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/18/2016  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145180</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/12/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>APERION CARE CHICAGO HEIGHTS</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>490 WEST 16TH PLACE</b> <b>CHICAGO HEIGHTS, IL 60411</b>		
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F 000	INITIAL COMMENTS	F 000			
F 226 SS=B	<p>Complaint Investigation</p> <p>1693735/IL86744 - F226, F279 1693798/IL86823 - F226, F279</p> <p>483.13(c) DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES</p> <p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and record review the facility failed to follow the abuse prevention policy to identify those at risk for abuse and neglect for 9 of 11 residents (R2-R9,R11) all reviewed fro abuse policy and procedure.</p> <p>Findings include:</p> <p>1. Social Service History 3/21/16 documents R2 has a history of being abused by a relative. Progress Note 4/8/16 documents R2 was the victim of a physical altercation by another resident. Abuse Investigation 7/1/16 documents R2 made an allegation of sexual abuse against another resident. R2's entire care plan was reviewed and it does not contain any plan of care addressing the history of or recent allegation of sexual abuse, or addressing R2 as a victim of physical abuse by another resident.</p> <p>2. Social Service History 9/14/15 documents R3</p>	F 226			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 226	<p>Continued From page 1</p> <p>does not have a history of abuse or neglect. Progress Note 6/30/16 documents R3 was involved in a physical altercation with another resident. Entire care plan was reviewed and R3 has a care plan for potential for physical aggression initiated on 12/7/15, but no care plan addressing R3's risk of abuse.</p> <p>3. Behavior Note 6/13/16 R4 has made an allegation of physical abuse. Preliminary Abuse Investigation documents R4 alleged a staff member raped him. R4's care plan was reviewed and does not have a plan of care for alleged sexual abuse.</p> <p>4. Social Service Note 6/4/16 documents R5 has a history of agitation, combativeness, uncooperativeness, and verbally aggressive behavior. Progress Note 6/30/16 documents R5 had a physical altercation with another resident. R5's entire care plan was reviewed and it does not contain any plan of care prior to 7/11/16 addressing R5's behaviors.</p> <p>5. Progress Note 5/31/16 documents R6 told staff another resident was rough with her during sexual intercourse, R6 did not tell anyone because no one would believe her. Late Entry Social Service Progress Note 6/1/16 documents R6 told staff that she had sexual intercourse with another resident unwillingly. R6's entire care plan was reviewed and there is no plan of care addressing this allegation of sexual abuse or R6's risk for abuse.</p> <p>6. Social Service Note 5/15/16 documents R7 has a history of hospitalization for aggressive behaviors. Behavior Progress Note 5/24/16 documents R7 kicked office and group room</p>	F 226			

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F 226	<p>Continued From page 2</p> <p>doors several times while residents were attending a group meeting inside the room, R7 became increasingly agitated because staff would not stop the group meeting and speak with him. Late Entry Nurse Progress Note 5/23/16 documents R7 was accused of a sexually inappropriate behavior, R7 exposed his genitals to a female resident while she was in her own room. R7's entire care plan was reviewed and there is no plan of care addressing inappropriate sexual behaviors of R7 or risk for sexual abuse.</p> <p>7. Social Service History 4/4/16 documents R8 has a history of being a victim of abuse. Nurse Progress Notes 4/5/16 - 4/8/16, 4/20/16, 5/31/16, and 7/5/16 document R8 has verbal and physically aggressive behaviors toward staff and other residents. Nurse Progress Note 7/7/16 documents R8 was involved in a physical altercation with a staff member in the shower room, R8 stated "I just beat them up." Entire care plan reviewed on 7/11/16 and there is no evidence that R8 was care planned for aggressive behaviors.</p> <p>8. Nurse Progress Note 7/7/16 documents R11 was involved in a physical altercation between a male resident and a staff member, R11 was not the intended victim. R11's entire care plan was reviewed and there are no care plans addressing this altercation or R11's risk of abuse.</p> <p>9. Nurse Progress Note 7/9/16 documents R9 "received physical aggression" from another male resident. Social Service Note 7/10/16 documents R9 had a physical altercation with another resident, R9 was struck by a male resident. Review of entire care plan documents R9 now has a care plan for "engaged in a verbal/physical</p>	F 226			

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F 226	Continued From page 3 altercation with co-peer" developed on 7/11/16, 2 days after R9 was hit by another resident. R9 does not have any other care plans addressing risk of abuse.  On 7/11/16 at 12:50pm, E4(Social Service Director) stated residents are assessed for abuse based on past history and current behaviors in the facility. On 7/12/16 at 12:30pm, E4 stated all residents are susceptible to abuse.  There are no assessments for R2-R9 or R11 which address whether they have an increased vulnerability for abuse or neglect, or after any of the allegations of abuse.  Abuse Prevention Program - Resident Assessment: As part of the resident social history evaluation and MDS assessments, staff will identify residents with increased vulnerability for abuse, neglect, mistreatment, or misappropriation of resident property, or who have needs and behaviors that might lead to conflict. Through the care planning process, staff will identify any problems, goals, and approaches, which would reduce the chances of abuse, neglect, or mistreatment or misappropriation of resident property for these residents. Staff will continue to monitor the goals and approaches on a regular basis.	F 226			
F 279 SS=B	483.20(d), 483.20(k)(1) DEVELOP COMPREHENSIVE CARE PLANS  A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.	F 279			

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F 279	<p>Continued From page 4</p> <p>The facility must develop a comprehensive care plan for each resident that includes measurable objectives and timetables to meet a resident's medical, nursing, and mental and psychosocial needs that are identified in the comprehensive assessment.</p> <p>The care plan must describe the services that are to be furnished to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being as required under §483.25; and any services that would otherwise be required under §483.25 but are not provided due to the resident's exercise of rights under §483.10, including the right to refuse treatment under §483.10(b)(4).</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and record review the facility failed to develop comprehensive care plans for abuse risk for 9 of 11 residents (R2-R9,R11) reviewed for risk of abuse interventions.</p> <p>Findings include:</p> <p>1. Social Service History 3/21/16 documents R2 has a history of being abused by a relative. Progress Note 4/8/16 documents R2 was the victim of a physical altercation by another resident. Abuse Investigation 7/1/16 documents R2 made an allegation of sexual abuse against another resident. R2's entire care plan was reviewed and it does not contain any plan of care addressing the history of or recent allegation of sexual abuse, or addressing R2 as a victim of physical abuse by another resident.</p>	F 279			

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F 279	<p>Continued From page 5</p> <p>2. Progress Note 6/30/16 documents R3 was involved in a physical altercation with another resident. Entire care plan was reviewed and R3 has a care plan for potential for physical aggression initiated on 12/7/15, but no care plan addressing R3's risk of abuse.</p> <p>3. Behavior Note 6/13/16 R4 has made an allegation of physical abuse. Preliminary Abuse Investigation documents R4 alleged a staff member raped him. R4's care plan was reviewed and does not have a plan of care for alleged sexual abuse.</p> <p>4. Social Service Note 6/4/16 documents R5 has a history of agitation, combativeness, uncooperativeness, and verbally aggressive behavior. Progress Note 6/30/16 documents R5 had a physical altercation with another resident. R5's entire care plan was reviewed and it does not contain any plan of care prior to 7/11/16 addressing R5's behaviors.</p> <p>5. Progress Note 5/31/16 documents R6 told staff another resident was rough with her during sexual intercourse, R6 did not tell anyone because no one would believe her. Late Entry Social Service Progress Note 6/1/16 documents R6 told staff that she had sexual intercourse with another resident unwillingly. R6's entire care plan was reviewed and there is no plan of care addressing this allegation of sexual abuse or R6's risk for abuse.</p> <p>6. Social Service Note 5/15/16 documents R7 has a history of hospitalization for aggressive behaviors. Behavior Progress Note 5/24/16 documents R7 kicked office and group room doors several times while residents were</p>	F 279			

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F 279	<p>Continued From page 6</p> <p>attending a group meeting inside the room, R7 became increasingly agitated because staff would not stop the group meeting and speak with him. Late Entry Nurse Progress Note 5/23/16 documents R7 was accused of a sexually inappropriate behavior, R7 exposed his genitals to a female resident while she was in her own room. R7's entire care plan was reviewed and there is no plan of care addressing inappropriate sexual behaviors, aggressive behaviors, or risk for sexual abuse.</p> <p>7. Social Service History 4/4/16 documents R8 has a history of being a victim of abuse. Nurse Progress Notes 4/5/16 - 4/8/16, 4/20/16, 5/31/16, and 7/5/16 document R8 has verbal and physically aggressive behaviors toward staff and other residents. Nurse Progress Note 7/7/16 documents R8 was involved in a physical altercation with a staff member in the shower room, R8 stated "I just beat them up." Entire care plan reviewed on 7/11/16 and there is no evidence that R8 was care planned for aggressive behaviors.</p> <p>8. Nurse Progress Note 7/7/16 documents R11 was involved in a physical altercation between a male resident and a staff member, R11 was not the intended victim. R11's entire care plan was reviewed and there are no care plans addressing this altercation or R11's risk of abuse.</p> <p>9. Nurse Progress Note 7/9/16 documents R9 "received physical aggression" from another male resident. Social Service Note 7/10/16 documents R9 had a physical altercation with another resident, R9 was struck by a male resident. Review of entire care plan documents R9 now has a care plan for "engaged in a verbal/physical</p>	F 279			

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F 279	<p>Continued From page 7</p> <p>altercation with co-peer" developed on 7/11/16, 2 days after R9 was hit by another resident. R9 does not have any other care plans addressing risk of abuse.</p> <p>On 7/11/16 at 12:50pm, E4(Social Service Director) stated residents are assessed for abuse based on past history and current behaviors in the facility.</p> <p>On 7/12/16 at 12:30pm, E4 stated all residents are susceptible to abuse, but are only care planned for abuse after an occurrence.</p> <p>There are no assessments for R2-R9 or R11 which address whether they have an increased vulnerability for abuse or neglect, or after any of the allegations of abuse.</p> <p>Abuse Prevention Program - Through the care planning process, staff will identify any problems, goals, and approaches, which would reduce the chances of abuse, neglect, or mistreatment or misappropriation of resident property for these residents. Staff will continue to monitor the goals and approaches on a regular basis.</p> <p>Care Plan policy - All residents will have a comprehensive assessments and individualized plan of care developed to assist them in achieving and maintaining their optimal status. Concerns, problems, needs, and/or strengths are listed based on resident's individual needs. When a change occurs in a resident's condition the Resident Care Coordinator is notified by a member of the Interdisciplinary Team. The care plan is then reviewed and updated.</p>	F 279			