

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/11/2015  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>145618</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/07/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>SALEM VILLAGE NURSING &amp; REHAB</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1314 ROWELL AVENUE</b> <b>JOLIET, IL 60433</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS	F 000			
F 254 SS=C	<p>Complaint Investigation #1571127/IL75403</p> <p>483.15(h)(3) CLEAN BED/BATH LINENS IN GOOD CONDITION</p> <p>The facility must provide clean bed and bath linens that are in good condition.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, the facility failed to schedule the same number of laundry staff to work on the weekends and failed to maintain the washing machine in good working condition</p> <p>These attributed to low supplies of linens, towels and cloth incontinence pads.</p> <p>This has the potential to affect all the residents in the facility.</p> <p>The findings include:</p> <p>On 03-07-15 at 3:40 AM, the laundry room was observed with pile of dirty residents clothing a foot away from the ceiling, bags of dirty of linens up to the ceiling and five wide carts over flowing with dirty sheets and pads. There was no laundry staff at this time. There were no clean linens noted on the linen carts in the laundry.</p> <p>The laundry-staffing schedule from March 1 through March 14, 2015 showed during Mondays through Friday's 7 to 8 staff are scheduled to work and only 3 to 6 staff are scheduled for Saturdays and Sundays. On March 1 and March</p>	F 254			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 254	<p>Continued From page 1</p> <p>14, 2015 there was only three staff scheduled.</p> <p>A communication board in the laundry room reads we had two washers down and then we had three and now we have two (broken washing machine) again. Please check before you put things in the washer. Please do not take out emergency stash of linens without permission.</p> <p>At 4:13 AM the first floor staff stated, " There was not enough linens to go around and we are also short on gowns. The linen closet was empty."</p> <p>At 4:40 AM the fifth floor nurses aides expressed, " We are always short of linens at night especially on weekends. Sometimes when we come in the linen closet is empty. It is horrible. We need to search for supplies. We go down to the laundry room. We go to floor-to-floor. The residents need to wait longer until we got supplies we need. "</p> <p>At 4:50 AM a part time Certified Nursing Assistant said, " Most of the time we are short of supplies (and showed the empty linen closet) I don't like that. We should not be searching all over. The residents suffer and the residents also complaints about the pads being old and torn. "</p> <p>At 5:15 AM, another Certified Nursing Assistant (CNA) explained, " For the past two weeks we are always short of linens. The washer broke down this week. If we have 50 patients they should give us more than 50. Sometimes it's real low not even half. We tell the night supervisor. We tell the Certified Nursing Assistant-II (Team Leader). Sometimes we call the laundry, and it is hard to work without supplies available. I felt I could not take care of the patients the way I am</p>	F 254			

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F 254	<p>Continued From page 2 supposed to. It is frustrating! "</p> <p>The Certified Nursing Assistants on first through fifth floor expressed the same concerns (no supplies). One (CNA) said, " We tell the Nurses. The night supervisor leave notes to the Administration. The next day after we complain it gets better, then back to the norm, no supplies. "</p> <p>At 6:35 AM E 1 and E 2 (laundry staff) explained, " We have four washing machines, one is still broken, the other one was just fixed. Last week three machines were broken at the same time, then two, now one. "</p> <p>At 8:00 AM, E 3 (Environmental Director) explained, " The big machine is still broken. The other one was just fixed this Monday. Yes, there was one time when three of the machines broke down at the same time. I cannot remember when but I fixed it. "</p>	F 254			