

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/25/2016
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145488	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 04/20/2016
NAME OF PROVIDER OR SUPPLIER RUSHVILLE NURSING & REHAB CTR			STREET ADDRESS, CITY, STATE, ZIP CODE 135 SOUTH MORGAN STREET RUSHVILLE, IL 62681		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000			
F 333 SS=D	<p>Complaint Investigation #1622041/IL84828</p> <p>483.25(m)(2) RESIDENTS FREE OF SIGNIFICANT MED ERRORS</p> <p>The facility must ensure that residents are free of any significant medication errors.</p> <p>This REQUIREMENT is not met as evidenced by: Based on record review and interview, the facility failed to ensure all residents received the correct physician prescribed dose of Insulin, for one of three residents (R1) reviewed with Diabetes Mellitus, in a sample of three.</p> <p>Findings include:</p> <p>A facility policy, titled "Insulin Administration (4/2007)", documents "The type of insulin, dosage requirements, strength, and method of administration must be verified before administration, to assure that is corresponds with the order on the medication sheet and the physician's order."</p> <p>A Physician's Order, dated 4/11/16, instructs staff to administer Novolog Insulin on a "sliding scale" with meals three times per day, based on R1's blood sugar reading, as follows: for blood sugar less than 150 mg/dL (milligrams per deciliter) give 5 units of Novolog Insulin, for blood sugar between 150-200 mg/dL give 8 units of Novolog Insulin, for blood sugar between 201-250 mg/dL give 10 units Novolog Insulin, and for blood sugar between 251-350 mg/dL give 12 units Novolog Insulin.</p>	F 333			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 333	Continued From page 1	F 333			
F 425 SS=D	<p>A Medication Administration Record dated 4/13/16 at 4:30 p.m., documents R1's blood sugar reading as 275 mg/dL and Novolog Insulin 10 units was administered to R1 subcutaneously.</p> <p>On 4/20/16 at 12:19 p.m. E1 (Administrator) and E2 (Director of Nursing) verified that the 4:30 p.m. dose of Novolog Insulin given on 4/13/16 should have been 12 units instead of 10 units, based on the current physician's order (4/11/16).</p> <p>483.60(a),(b) PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH</p> <p>The facility must provide routine and emergency drugs and biologicals to its residents, or obtain them under an agreement described in §483.75(h) of this part. The facility may permit unlicensed personnel to administer drugs if State law permits, but only under the general supervision of a licensed nurse.</p> <p>A facility must provide pharmaceutical services (including procedures that assure the accurate acquiring, receiving, dispensing, and administering of all drugs and biologicals) to meet the needs of each resident.</p> <p>The facility must employ or obtain the services of a licensed pharmacist who provides consultation on all aspects of the provision of pharmacy services in the facility.</p> <p>This REQUIREMENT is not met as evidenced by:</p>	F 425			

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F 425	<p>Continued From page 2</p> <p>Based on record review and interview, the facility failed to obtain a telephone order for prescription medication according to facility policy, for one of three residents (R1) reviewed with Diabetes Mellitus, in a sample of three.</p> <p>Findings include:</p> <p>A facility policy, titled "Medication and Treatment Order Policy (2/2014)", documents "Legend and non-legend drug orders, either communicated in writing or verbally, may only be accepted from a licensed practitioner, who is permitted to prescribe medications under the law of the State in which the facility resides...All telephone and/or verbal orders must be read back to the physician by the licensed personnel taking the order to ensure the information is clearly understood and correctly transcribed...If a treatment, test, or another intervention is included in a protocol that has been reviewed and approved by the Medical Director, then a licensed nurse may write a verbal order for a situation that is covered by the protocol. Otherwise, no one should write verbal orders or sign a physician's name to an order that is not based on a conversation with the Physician or a faxed order."</p> <p>A handwritten Telephone Order (by E3-Registered Nurse), dated 4/14/16, instructs staff to change R1's Lantus Insulin to 40 units every morning, check (blood sugar) and give "sliding scale insulin (Novolog) minutes before meals and at bedtime", as follows: for blood sugar less than 150 mg/dL (milligrams per deciliter) give 10 units of Novolog Insulin, for blood sugar between 150-200 mg/dL give 12 units of Novolog Insulin, for blood sugar between 200-250 mg/dL give 14 units Novolog Insulin, and for blood sugar between 250-350</p>	F 425			

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F 425	<p>Continued From page 3</p> <p>mg/dL give 16 units Novolog Insulin. Another handwritten Telephone Order dated 4/15/16, documents "Please ensure the above sliding scale order is (with) meals only."</p> <p>The Medication Administration Record documents on 4/14/16 at 8 p.m., R1's blood sugar reading was 146 mg/dL and E4 (Registered Nurse) administered 10 units of Novolog insulin to R1. Nursing Notes in R1's medical record, dated 4/14/16 at 9:30 p.m., document "Upon arrival to resident's room, it was noted resident was diaphoretic...(blood sugar) noted to be 59 (mg/dL). Resident was lethargic (and) unable to stay awake. Resident would arouse, then stated she didn't feel well. Resident given orange drink, milk (and) 1/2 of a ham salad sandwich...resident appearing to be more alert. (Blood sugar) retaken...noted to be 84 mg/dL...no more diaphoresis noted (at) this time, will continue to monitor."</p> <p>On 4/20/16 at 9:09 a.m., E3 (Registered Nurse) stated she obtained R1's new Insulin order on 4/14/16 through a telephone conversation with Z2 (Endocrinology Registered Nurse) and did not speak directly to Z3 (Endocrinologist). E3 stated she did not ask Z3 for a faxed written order to ensure the order was correct, but read the order back to Z2 to ensure she had R1's order correct. E3 stated she is aware that Novolog is a shorter acting insulin (normally given with food) and questioned the evening dose "in my head, but not verbally."</p> <p>On 4/19/16 at 4:50 p.m., Z2 stated she gave a verbal order to E3 on 4/14/16 to change R1's Insulin regimen. Z2 stated she was not asked to send a faxed order signed by Z3 at that time, nor</p>	F 425			

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F 425	<p>Continued From page 4</p> <p>did E3 ask to speak to the prescribing physician regarding the order. Z2 stated, "we would have never ordered Novolog to be given at bedtime on a sliding scale, Novolog is a pre-meal insulin." Z2 verified that the correct Insulin order for R1, as given on 4/14/16, was Lantus Insulin 40 units every morning, check (blood sugar) and give "sliding scale insulin (Novolog)" before meals, as follows: for blood sugar less than 150 mg/dL (milligrams per deciliter) give 10 units of Novolog Insulin, for blood sugar between 150-200 mg/dL give 12 units of Novolog Insulin, for blood sugar between 200-250 mg/dL give 14 units Novolog Insulin, and for blood sugar between 250-350 mg/dL give 16 units Novolog Insulin.</p> <p>On 4/20/16 at 2:00 p.m., E1 (Administrator) confirmed that, according to the most current facility policy, staff are to speak directly to the prescribing licensed professional or obtain a written and signed order via fax, when obtaining medication orders.</p>	F 425			