

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/08/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145000	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 08/03/2012
NAME OF PROVIDER OR SUPPLIER WASHINGTON CHRISTIAN VILLAGE			STREET ADDRESS, CITY, STATE, ZIP CODE 1201 NEWCASTLE WASHINGTON, IL 61571		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS	F 000			
F 441 SS=F	<p>Complaint Investigation 1222663/IL58861 483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS</p> <p>The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection.</p> <p>(a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.</p> <p>(b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident. (2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease. (3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of</p>	F 441			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 441	<p>Continued From page 1 infection.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that all contracted housekeeping personnel were following the policy and procedures in a consistent manner using a 1:10 solution of chlorine bleach for disinfection of resident rooms isolating Clostridium Difficile(C-diff) to effectively destroy spores and prevent the spread of the organism to other individuals. This failure has the potential to affect all 95 residents living in the facility.</p> <p>Findings include:</p> <p>E1(Administrator) stated on 8/2/12 at 9 AM that recently the facility contracted with an outside environmental service company for housekeeping and laundry services.</p> <p>E2 (Director of Nursing) provided a list of residents in isolation rooms, which included residents R2, R3, R4 and R5 isolated for C-diff infection.</p> <p>Z4 (Housekeeper) stated on 8/2/12 at 10 AM that for all isolation rooms, irregardless of the organism involved, she uses Alcavis 10 percent bleach wipes to disinfect walls, doorknobs, light switches, telephones, isolation barrels, etc. in the room. Z4 stated that in the attached toilet rooms, she uses Clorox Cleanup Cleaner with Bleach spray to clean wall tiles, toilet flush hoses,</p>	F 441			

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F 441	<p>Continued From page 2</p> <p>grabbars and the toilet bowls. Z4 said that the bleach wipes are used on the toilet seats, toilet paper holders and towel bars. Z4 stated that the bleach wipes and Clorox Cleanup spray are new products used in the facility, as of about 10 days ago. Z4 stated that prior to that, all isolation rooms were cleaned with a bleach solution mixed by each Housekeeper. Z4 said that she mixed her solution using one bleach bottle cap in a spray bottle filled with water to the 24 ounce fill line.</p> <p>Z3 (Housekeeper) stated on 8/2/12 at 10:30 AM that all isolation rooms are cleaned using the Clorox Cleanup spray and the pre-packaged bleach wipes. Z3 stated that the Clorox spray is used in the toilet room on the toilet, sink, grabbars, garbage can and floor. Z3 said that to clean surfaces in the resident room, she sprays the product into a rag, which is used to wipe them down. Z3 said that she only uses the bleach wipes for soiled surfaces requiring more scrubbing.</p> <p>Z2 (Housekeeper) stated on 8/2/12 at 11 AM that she cleans all isolation rooms and attached toilet rooms with a bleach solution which she mixes. Z2 said that she prepares the solution by pouring bleach in the spray bottle up to the "second mark from the bottom" and then fills the bottle up to the fill line with water. Z2 then attempted to point out this mark on the bottle of bleach solution she removed from her cleaning cart, but said that this bottle had no marks on it. Inspection of the bottle confirmed that no volumetric marks were present. Z2 then removed a similar spray bottle from the cart which did have markings. Z2 pointed to the second mark on that bottle which indicated "four ounces." The bottle also indicated that the</p>	F 441			

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F 441	<p>Continued From page 3</p> <p>volume was 24 ounces when filled to the fill line.</p> <p>Z1 (Interim Housekeeping Supervisor) stated on 8/2/12 at 11:40 AM, with regards to disinfection of isolation rooms, stated that the 10 percent bleach wipes are to be used to disinfect all hard surfaces in the resident room and toilet room. Z1 said that the toilet bowls are to be cleaned with the liquid bleach solution left in the opened wipe pouches, but that Z1 was not exactly sure how housekeeping staff were cleaning the toilets. Z1 said that floors in the resident room and attached toilet room are cleaned with a 1:10 solution of Clorox Ultra Bleach. Z1 thought that the dilution rate was 10 ounces of the bleach product per gallon of water.</p> <p>The label on the spray bottle of the Clorox Cleanup Cleaner with Bleach product indicated that the concentration of Sodium Hypochlorite was 1.84%, but the label did not state the dilution rate of bleach solution for the product. The Material Safety Data Sheet for this product also did not give this information, and stated that the concentration of Sodium Hypochlorite in the product was 1-5%. The label stated that the product killed Salmonella organisms and cold and flu viruses, but C-diff was not identified on the label.</p> <p>The label on the Clorox Ultra Germicidal bleach indicated that in order to kill C-diff spores, bleach is to be mixed at one part with 9 parts of water for a 1:10 dilution. The label indicated that the concentration of Sodium Hypochlorite was 6.15% in the product. A dilution chart on the label indicated that 12 ounces of the product is to be added to one gallon of water to obtain 5000 parts</p>	F 441			

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F 441	<p>Continued From page 4</p> <p>per million (ppm)of available chlorine, approximately equivalent to a 1:10 dilution rate.</p> <p>The contracted environmental service company's undated policy entitled "Contaminated Isolation Room Cleaning C-diff spores" indicated that these rooms were to be cleaned using Ultra Clorox Disinfectant 1:10 bleach solution.</p> <p>Z1 stated at 1 PM on 8/2/12 that housekeeping staff would no longer be using the Clorox Cleanup product in the facility, because no product information could be found to show that it contained a 1:10 bleach dilution rate. Z1 said that only the 1:10 bleach wipes would be used for hard surfaces and a 1:10 dilution of Clorox Ultra bleach would be used for floor disinfection in the isolation rooms.</p> <p>The Facility Data Sheet completed by the facility on 8/2/12 indicated that the current resident census was 95.</p>	F 441			