

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/25/2016  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>14G181</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/22/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>ELLNER TERRACE</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>801 MARKET STREET</b> <b>EVANSVILLE, IL 62242</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 000	INITIAL COMMENTS	W 000			
W 104	<p>COMPLAINT INVESTIGATION SURVEY</p> <p>COMPLAINT #1545619/IL80776</p> <p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>This STANDARD is not met as evidenced by: Based on observation, interview and record review, the facility's governing body has failed to exercise general direction over the facility when they failed to ensure that needed repairs are documented and are completed within a timely manner, having the potential to affect 14 of 14 individuals of the facility (R1-R14).</p> <p>Findings include:</p> <p>Observations of the facility were completed on 11/12/15 from 1:50 P.M. - 2:2:05 P.M. with the following issues:</p> <p>R2's and R3's right bedroom window had a hole through the middle of the screen and the glass portion which appeared to be consistent with a rock coming through the window, shot from a lawnmower. The glass around the hole had starting spidering across the entire window pane. The left window's locking mechanism was broken preventing the window from locking and/or unlocking;</p> <p>R1's and R4's left bedroom window was open and the outer screen was bent, allowing for</p>	W 104		1/22/16	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

12/28/2015

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 104	<p>Continued From page 1</p> <p>insects to enter the room. No storm window was between the screen and the glass pane and cold air was felt coming through the window; and</p> <p>R5's and R6's bedroom window had a full length curtain up. The curtain was off track of the rod on the left side allowing anyone from the outside to see into the bedroom.</p> <p>At 4:45 P.M., E1 (Residential Services Director) observed R1 - R6's bedrooms with the surveyor. E1 stated, "Staff are to check the environment daily. If anything is broken, they (staff) are to write this in the maintenance book". When E1 was asked if these issues had been documented and addressed, she stated, "We can check the maintenance book".</p> <p>The maintenance book was reviewed with E1 at 4:50 P.M. and the following documentation was noted:</p> <p>R2's and R3's window was "shattered" with a hole in their screen on 08/04/15; and</p> <p>The last dated entry was noted for 10/29/15. There were no entries regarding the broken window latch in R2's and R3's bedroom, the bent bedroom screen in R1's and R4's bedroom and/or the curtain that was off track in R5's and R6's bedroom.</p> <p>When E1 was asked what the facility had been done to address the shattered window since 08/04/15, she stated, "Someone is coming out to measure the window because it has to be special ordered". On 11/16/15 (three months after the window's glass was broken) the facility presented a letter from a local company stating that a</p>	W 104			

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W 104	Continued From page 2 representative would come out on 11/18/15 to measure the damaged window.	W 104			