

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/25/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G364	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/19/2015
NAME OF PROVIDER OR SUPPLIER BENJAMIN GREEN-FIELD RESIDENCE			STREET ADDRESS, CITY, STATE, ZIP CODE 14245 WEST ROCKLAND ROAD LIBERTYVILLE, IL 60048		
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W 000	INITIAL COMMENTS ANNUAL LICENSURE SURVEY ANNUAL CERTIFICATION SURVEY - FUNDAMENTAL SURVEY	W 000			
W 227	INSPECTION OF CARE 483.440(c)(4) INDIVIDUAL PROGRAM PLAN The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section. This STANDARD is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure a specific objective was implemented to address an identified need, for 1 of 1 client in the sample with the known behavior of food stealing(R4). Findings include: Afternoon observations were conducted beginning at 2:30pm on 2/17/15. At this time, R4 was observed seated at the dining table, waiting for her snack. R6 was seated next to R4. R6 finished consuming a pudding cup, and placed the plastic cup on the table. R4 picked up the pudding cup, and licked out the remaining pudding from the cup. When staff came into the dining room, E1(Home Manager) took the pudding cup away from R4. At 4:30pm, R4 was observed walking into the kitchen area, and grabbed a bag of green grapes that she consumed without staff knowledge. During an	W 227			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 227	Continued From page 1 interview with R5 on 2/18/15 at 10:00am, R5 stated that R4 stole her coffee this morning. R5 stated that she did not tell staff. R5 stated that R4 always steals food, and she doesn't like it when she takes food from her. R4's programming/medical charts were reviewed. R4's Psychiatric Care Visit form dated 1/19/15 was reviewed. This document states that R4 has impulsive behaviors defined as taking items that do not belong to her such as taking food from housemates during meal times, from rooms, or on rare occasions from the garbage. R4's Dietary/Nutritional Assessment from the annual review date of 6/24/14 states that R4 will steal food and soda, and will over serve herself, and that she requires supervision during meals. R4's Individual Service plan dated 6/24/14 was reviewed. There is no objective currently in place to address this behavior of food stealing. During an interview with E2(Qualified Intellectual Disability Professional) on 2/19/15 at 10:05am, E2 was asked if there is an objective currently in place to address R4's behavior of food stealing. E2 confirmed that there is not. E2 stated that when the ISP was conducted last year in June, R4's focus was primarily on holding onto large amounts of paper, and not so much on food stealing. E2 stated now it really has changed to food stealing, and they have not implemented an objective to address this behavior.	W 227			
W 312	483.450(e)(2) DRUG USAGE Drugs used for control of inappropriate behavior must be used only as an integral part of the client's individual program plan that is directed specifically towards the reduction of and eventual	W 312			

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W 312	<p>Continued From page 2</p> <p>elimination of the behaviors for which the drugs are employed.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure a desensitization program was incorporated into the Individual Service Plan for 1 of 1 client in the sample who requires medication to control behavior prior to medical/dental appointments(R3).</p> <p>Findings include:</p> <p>R3's medical/programming charts were reviewed. On 11/26/14, R3 received Diazepam 5 milligrams(mg)(3 tabs) for a total of 15mg, prior to his medical appointment, to have his Supra pubic catheter changed. R3's Behavior Support Plan dated 6/10/14 was reviewed. The program reads that R3 can receive 15 mg of Diazepam one hour prior to blood draws, catheter changes, and dental procedure. After reviewing R3's Individual Service Plan dated 4/21/14, there is no documentation in place, indicating R3 is receiving programming regarding his anxiety related to medical appointments, requiring the use of medications to control/manage behaviors.</p> <p>During an interview with E2(Qualified Intellectual Disability Professional) on 2/19/16 at 10:05am, E2 confirmed that there is no specific objective in place for R3's anxiety related to medical appointments, requiring the use of medications to manage behavior. E2 stated that they do have an objective to address changes in R3's schedule, but nothing specific for medical appointment anxiety.</p>	W 312			

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W 323 W 323	Continued From page 3 483.460(a)(3)(i) PHYSICIAN SERVICES The facility must provide or obtain annual physical examinations of each client that at a minimum includes an evaluation of vision and hearing. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure a hearing evaluation follow up was conducted for 1 of 3 individuals in the sample who use a hearing aid (R2). Findings include: R2's Physician's Orders Sheet (POS) dated 12/9/14 to 1/5/15 requires, "Hearing aid left ear: change hearing aid battery every Friday". POS notes that R2 has a diagnosis of Bilateral Myringotomy and tubes in ears, tube in right ear. Facility Audiogram exam dated 8/15/14 reads the following diagnosis: "Cerumen impaction, Eczematous otitis..." The Audiometry exam recommends that, "R2 should be seen at the hospital for the fitting of a hearing aid to the left ear to replace his lost aid." On 2/19/15, at 10:55 a.m., E1 (House Manager) stated that they attempted a follow up for R2's hearing aid but he was refusing. E1 confirmed that they don't have documentation on the follow up attempt for R2 since his audio exam on 8/15/14. E1 stated that R2 does not have a hearing aid for his left ear at this time.	W 323 W 323			
W 340	483.460(c)(5)(i) NURSING SERVICES Nursing services must include implementing with other members of the interdisciplinary team,	W 340			

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W 340	<p>Continued From page 4</p> <p>appropriate protective and preventive health measures that include, but are not limited to training clients and staff as needed in appropriate health and hygiene methods.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview, the facility failed to ensure health and hygiene measures were maintained for 6 of 6 clients observed eating a snack, 2 of which are in the sample(R2,R4) and 4 are out of the sample(R5,R6,R7,R8); for 1 of 1 clients in the sample observed licking out a pudding container that had already been consumed from another individual(R4); and nail polishes are being shared among 7 of 7 female individuals who reside in the facility, 2 of which are in the sample(R1,R4) and 5 are out of the sample(R5,R6,R9,R10,R11).</p> <p>Findings include:</p> <p>Afternoon observations were conducted in the facility beginning at 2:30pm on 2/17/15. As the individuals were arriving home from workshop, some of the client were observed obtaining a snack. R6 was observed eating a container of pudding. When she was finished eating the pudding, R4 grabbed the pudding plastic container from the table, and licked out the remaining pudding from the container with her tongue. No staff was present in the dining area at this time. When E1(ICF Manager) entered the kitchen, she saw R4 was licking the pudding cup, and took the cup away from her. R2, R4, R5, R6, R7 and R8 were all observed eating an afternoon snack, without having their hands washed prior to eating them.</p>	W 340			

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W 340	Continued From page 5 At 3:30pm, R10 was observed having her nails painted by staff. When staff was finished painting her nails, E6(Direct Care Staff) was observed placing the nail polish in a bin which contained multiple bottles of nail polish. During an interview with E6 and E7(Direct Care Staff) at this time, both staff were asked if they share the bottles of nail polish amongst all of the female clients. E7 stated that they did. During an interview with E8(Program Coordination Manager) on 2/18/15 at 2:15pm, E8 was made aware of the above issues. E8 stated that hands should have been washed prior to snack, and that it is not acceptable for R4 to be licking out a pudding cup that has already been consumed from another individual. E4(Assoc Director of Program Services) was also interviewed on 2/18/15 at 3:30pm, and was made aware of the bottles of nail polish being shared amongst all of the female individuals who reside in the facility.	W 340			
W 356	483.460(g)(2) COMPREHENSIVE DENTAL TREATMENT The facility must ensure comprehensive dental treatment services that include dental care needed for relief of pain and infections, restoration of teeth, and maintenance of dental health. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure dental care follow up was implemented as recommended for 1 of 1 client in the sample(R3).	W 356			

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W 356	<p>Continued From page 6</p> <p>Findings include:</p> <p>R3's medical chart was reviewed. R3's dental appointment record dated 8/25/14 was reviewed. Under follow up, it reads, "R3 needs 2 extractions and to come back for the right side perio therapy." The report also reads, "Upon evaluating R3 again, tooth #19 is not salvageable; it is mobile and has carious lesions. Patient will likely need a partial after gum treatment and extractions." It is also noted that tooth number 12 needs to be extracted. After chart review, there is no indication/documentation present in the chart, indicating R3 had either tooth extracted.;</p> <p>During an interview with E9(Registered Nurse) on 2/19/15 at 10:30am, E9 was asked if R3 had the teeth extractions as recommended by his dentist. E9 stated that it was over looked. E9 stated that they are working on obtaining an appointment right now.</p>	W 356			