

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/13/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 146072	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 10/10/2015
NAME OF PROVIDER OR SUPPLIER MENDOTA LUTHERAN HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 500 6TH STREET MENDOTA, IL 61342		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS	F 000			
F 246 SS=D	<p>Original Investigation of complaint #1525434/IL80576</p> <p>483.15(e)(1) REASONABLE ACCOMMODATION OF NEEDS/PREFERENCES</p> <p>A resident has the right to reside and receive services in the facility with reasonable accommodations of individual needs and preferences, except when the health or safety of the individual or other residents would be endangered.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to answer call lights timely for three of three residents (R1, R2 and R3) reviewed for call lights in a sample of three.</p> <p>FINDINGS INCLUDE:</p> <p>The (undated) facility policy, titled "Call Light Policy" directs staff, "Explain the call light to new residents. Demonstrate the use of the call light. ask the resident to return the demonstration so that you will be sure the resident can operate the system. Be sure the call light is plugged in at all times. When the resident is in bed or confined to a chair be sure the call light is within reach of the resident. Answer the resident's call light as soon as possible."</p> <p>The facility "Resident Council Minutes" dated 9/28/15 with 12 residents present, 8/31/15 with 15 residents present and 7/27/15 with 17 residents</p>	F 246			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 246	<p>Continued From page 1 present document, "Residents with concerns about call light times."</p> <p>1. R1's Minimum Data Set, dated 10/01/15 documents R1's cognitive status as a 14 (alert and oriented). (Total possible score = 15).</p> <p>R1's current Care Plan, dated 8/27/13 includes the following Interventions, "Respond promptly to call light."</p> <p>R1's facility "Fall Report" dated 9/26/15 documents, "Writer called into room. Upon walking in, patient was on floor sitting up. Patient alert and oriented X 3. Resident observed to have an abrasion to the top of (R1)'s head with scant blood and bump. R1 states 'I fell. I hit the top of my head against the wall and my shoulder is bothering me.' Patient's call light was on at the time of the fall."</p> <p>On 10/8/15 at 10:00 A.M., R1 stated, "I slid off the toilet. I leaned over and fell. I put my call light on, it was 20 minutes.</p> <p>On 10/8/15 at 11:05 A.M., E3 (Interim Director of Nurses) stated, "We don't have a specific time frame for answering call lights. All nursing staff are to answer call lights. We checked the call light report when (R1) fell, (R1)'s call light had been on for 20 minutes."</p> <p>On 10/8/15 at 1:50 P.M., E5 (Certified Nursing Assistant) stated, "I worked 9/26/15, the night (R1) fell. We were about to get another resident ready for bed. (R1) put (R1)'s call light on and wanted to use the bathroom. I put (R1) in the bathroom and turned off the call light next to (R1)'s chair. We went to get another resident</p>	F 246			

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F 246	<p>Continued From page 2</p> <p>ready for bed. I was gone maybe 10 minutes. When I went back in the room, (R1) was sitting on the floor. (R1) said (R1) fell off the toilet and hit (R1)'s head. (R1)'s head had a bump on it and was bruised. (R1)'s head was bleeding."</p> <p>2. R2's Minimum Data Set, dated 9/7/15 documents R2's cognitive status as a 10 (reliable).</p> <p>R2's current Care Plan, dated 6/18/15 includes the following Interventions, "Respond promptly to call light."</p> <p>R2's facility "Fall Report" dated 9/23/15 documents, "This nurse notified by a CNA (Certified Nursing Assistant) that resident observed on the floor. Resident sustained a skin tear to the right forearm."</p> <p>On 10/6/15 at 11:20 A.M., R2 stated, "I push this button (call light) when I need something. If I know I am going to need the bathroom soon, I put it on 15 minutes early. By then, the staff get here. Sometimes it takes up to an hour to get it answered."</p> <p>3. R3's Minimum Data Set, dated 9/28/15 documents R3's cognitive status as a 10 (reliable).</p> <p>R3's current Care Plan, dated 10/8/15 includes the following Interventions, "Respond promptly to call light."</p> <p>R3's facility "Fall Report" dated 10/4/15 documents, "Resident found on floor in room, next to bathroom, on left side. Resident states (R3) tried to walk to the bathroom without</p>	F 246			

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F 246	Continued From page 3 assistance. (R3) states (R3) hit (R3)'s head on the floor." On 10/8/15 at 10:18 A.M., R3 stated, "I fell in my room after I tried to walk to the bathroom by myself. The problem is, it takes so long to get it (call light) answered. At least 10 minutes, but usually it is 20 minutes to get it answered. It's really bad around meal times and at bedtime."	F 246			
F 323 SS=D	483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to provide supervision for a resident on the toilet, resulting in a fall for one resident (R1) reviewed for falls in a sample of three. FINDINGS INCLUDE: The (undated) facility policy, titled "Call Light Policy" directs staff, "Explain the call light to new residents. Demonstrate the use of the call light. ask the resident to return the demonstration so that you will be sure the resident can operate the system. Be sure the call light is plugged in at all times. When the resident is in bed or confined to a chair be sure the call light is within reach of the	F 323			

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F 323	<p>Continued From page 4</p> <p>resident. Answer the resident's call light as soon as possible."</p> <p>R1's facility "Admission Record" includes the following diagnoses: Chronic Obstructive Pulmonary Disease, Chronic Pain Syndrome, History of Pelvic Fracture, Pain in Knee, Generalized Muscle Weakness, Chronic Ischemic Heart Disease, Fibromyalgia, Osteoporosis and Difficulty Walking.</p> <p>R1's Minimum Data Set, dated 10/01/15 documents R1's cognitive status as a 14 (alert and oriented). (Total possible score = 15).</p> <p>R1's current Care Plan, dated 8/27/13 includes the following Problems: "Resident at risk for falls." And the following Interventions, "Don't leave resident unattended in bathroom. Keep call light and all necessary items within resident's reach. Respond promptly to call light."</p> <p>R1's facility "Fall Report" dated 9/26/15 documents, "Writer called into room. Upon walking in, patient was on floor sitting up. Patient alert and oriented X 3. Resident observed to have an abrasion to the top of (R1)'s head with scant blood and bump. R1 states 'I fell. I hit the top of my head against the wall and my shoulder is bothering me.' Patient's call light was on at the time of the fall."</p> <p>On 10/8/15 at 11:05 A.M., E3 (Interim Director of Nurses) stated, "We don't have a specific time frame for answering call lights. All nursing staff are to answer call lights. We checked the call light report when (R1) fell, (R1)'s call light had been on for 20 minutes."</p>	F 323			

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F 323	<p>Continued From page 5</p> <p>On 10/8/15 at 1:50 P.M., E5 (Certified Nursing Assistant) stated, "I worked 9/26/15, the night (R1) fell. We were about to get another resident ready for bed. (R1) put (R1)'s call light on and wanted to use the bathroom. I put (R1) in the bathroom and turned off the call light next to (R1)'s chair. We went to get another resident ready for bed. I was gone maybe 10 minutes. When I went back in the room, (R1) was sitting on the floor. (R1) said (R1) fell off the toilet and hit (R1)'s head. (R1)'s head had a bump on it and was bruised. (R1)'s head was bleeding."</p> <p>On 10/8/15 at 10:00 A.M., R1 stated, "I slid off the toilet. I leaned over and fell. I put my call light on, it was 20 minutes. They aren't supposed to leave me when I am on the toilet. They are supposed to wait in my room, right outside of the bathroom door."</p>	F 323			