

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/18/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 14G251	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/05/2015
NAME OF PROVIDER OR SUPPLIER GARDEN CENTER SERVICES			STREET ADDRESS, CITY, STATE, ZIP CODE 8345 SOUTH AUSTIN AVENUE BURBANK, IL 60459		
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W 000	INITIAL COMMENTS Annual Licensure and Certification survey Fundamental Survey	W 000			
W 242	483.440(c)(6)(iii) INDIVIDUAL PROGRAM PLAN The individual program plan must include, for those clients who lack them, training in personal skills essential for privacy and independence (including, but not limited to, toilet training, personal hygiene, dental hygiene, self-feeding, bathing, dressing, grooming, and communication of basic needs), until it has been demonstrated that the client is developmentally incapable of acquiring them. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to incorporate into the program plan a skill acquisition training plan to address the dental hygiene needs of 2 of 2 (R1 and R2) in the sample who has long standing ongoing dental issues. Findings include: Record review for R1, include a 54 year old male with a mild level of intellectual functioning. A dental report dated 10/14/14 states, "Heavy tartar, gum disease, need cleaning. Brush and floss better." The record failed to have a program plan, formal or informal to address R1's dental needs. Record review for R2, include a 40 year old male	W 242			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 242	Continued From page 1 with a moderate level of intellectual functioning. A dental report dated 1/16/2013 states "heavy plaque and calculus, no decay, diagnosis: gingivitis, teeth scaled below teeth and polished , brush teeth daily." The program objectives were reviewed for the last six months and included a program objective that was initiated in December (two months ago) which states, "with prompting will brush teeth thoroughly at 45% accuracy." Another dental report dated 1/22/2014 (one year later) was reviewed, the report states, "moderate plaque, heavy subgingivitis calculus, gums puffy, gingivitis, teeth scaled and polished today, brush more frequently." An interview was conducted with E1(Director of Operations) and E3 (Case Manager and Qualified Intellectual Developmental Professional) on 2/5/15 at 11:35am. E1 and E3 both regarding R2, "staff trying every morning to get it done but it is hard, he just doesn't like brushing his teeth. E1 and E3 also confirmed there should have been a plan to address the dental hygiene needs of both R1 and R2. The surveyor also spoke with E3 regarding the goal objective of brushing teeth one time a day since R2 eat meals three times, E3 agreed the goal should be revised."	W 242			
W 252	483.440(e)(1) PROGRAM DOCUMENTATION Data relative to accomplishment of the criteria specified in client individual program plan objectives must be documented in measurable terms. This STANDARD is not met as evidenced by: Based on record review and interview, the facility	W 252			

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W 252	<p>Continued From page 2</p> <p>failed to ensure data were recorded in a manner which reflected actual individual performance for 3 of 4 clients (R1, R2, and R3)</p> <p>Findings Include:</p> <p>1) Record review for R1 include an 40 year old male with a mild level of intellectual functioning. R1 have 5 program objectives listed:</p> <p>a) R1 will state the correct dosage of Lisinopril with 45% accuracy for 6 consecutive months</p> <p>b) R1 will walk twice weekly for 20 minutes with 45% accuracy for 6 consecutive months.</p> <p>c) R1 will independently dust his bedroom each Friday evening with 40% accuracy."</p> <p>d) R1 will correctly count change to the dollar amount from mock transactions with 50% accuracy for 3 months. Goal discontinued "will instead practice counting fake money. Goal changed after July to , correctly count dollar amount in 3 amounts of fake money 50% for 3 months"</p> <p>e) R1 will correctly complete single digit worksheet with 40% accuracy for 3 months</p> <p>The program objectives failed to include data for the month of July, August, or September 2014 for goal c, regarding R1's independence goal of dusting his bedroom.</p> <p>The program objectives also failed to include data for the months of September and October 2014 for the R1 to learn to correctly count to a dollar in 3 amounts of "fake" money.</p> <p>The program objective failed to include data for the month of December 2014 regarding R1 learning to correctly complete single digit worksheets.</p>	W 252			

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W 252	<p>Continued From page 3</p> <p>2) Record review for R2 includes a 40 year old male with a moderate level of intellectual functioning. R2 have 9 program objectives listed as follows:</p> <p>a) Choose coupon from Sunday paper for use with 50% accuracy b) Will state Paxil is for his mood when asked 50% accuracy for 6 months c) Put clean clothes away on his own 50% for 6 months on laundry days. d) with prompting R2 will exercise for 15 minutes twice week with 75% accuracy. e) write alphabet in capital letters at 45% accuracy for 3 months f) with prompting will brush teeth thoroughly at 45% accuracy g) R2 will state that his heartburn medication is Protonix at 50% accuracy for 6 months h) R2 will count to the dollar amount the money needed for purchases or activities at 50% accuracy for 6 months i) R2 will change his bedsheets independently at 50% accuracy for 6 consecutive months."</p> <p>The program objectives failed to include data for 6 months for program objective for R2 choosing the coupon objective and for R2 stating to take his Paxil for his mood when asked.</p> <p>An interview was conducted with E1 (Director of Operations) and E3 (case Manager) on 2/5/15 at 11:35am regarding the clients accomplishing their objectives and the same goals continuing without evidence of review or revision, both confirmed the above findings. E3 stated some of the goals should have been changed once the objectives were accomplished.</p> <p>R3's Facility programmatic reports were reviewed</p>	W 252			

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W 252	Continued From page 4 from the month of July 2014 to January 2015. R3's chart did not have data available for the month of September 2014 for objectives regarding shopping list money, face washing, and cleaning sink. In addition, R3's chart did not have data available for the month of December 2014 and January 2015 for the paying goal objective. On 2/5/15, at 11:30 a.m., E3, Qualified Intellectual Disabilities Professional (QIDP) stated that she is a new hire and has been working for the facility for only 1 month and do not know why there is a lack of data for the month of September 2014. According to E3, the December 2014 and January 2015 data for the paying goal objective was not available due to the staff changes.	W 252			
W 253	483.440(e)(2) PROGRAM DOCUMENTATION The facility must document significant events that are related to the client's individual program plan and assessments. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to ensure follow up regarding health condition were documented for 2 of 2 individual in the sample who had changes in their health condition (R4, R5). Findings include: 1. R4's Facility Dental Examination dated 5/21/14 reads, "Exam results / Findings: #5 - Do [cavities]... Recommendations: #5 - Do [restoration]". R4's chart did not have further documentation regarding dental follow up after the 5/21/14 visit with the dentist.	W 253			

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W 253	<p>Continued From page 5</p> <p>On 2/5/15, at 11:00 a.m., when asked if there was a follow up done after R4's appointment on 5/21/14, E4, Director of Nursing (DON) stated, "[R4]'s on a waiting list for the restoration because he has severe behaviors; he needs sedation." E4 stated she does not remember when she placed R4 on the waiting list.</p> <p>On 2/5/15, at 11:30 a.m., E1 (Director of Operations) confirmed that R4's chart does not have documentation on R4's dental health follow up after dental consultation on 5/21/14.</p> <p>2. General Event Report (GER) dated 12/29/14 reads, "[R5] was walking down the hall toward the living / dining room area and fell near the doorway." According to the report, R5 had redness on his left knee and the fall occurred at 8:09 p.m.</p> <p>GER dated 1/19/15 reads, "When staff was shaving [R5] staff noticed that he would keep closing his eyes when staff told [R5] that she was finished [R5] open[ed] his eyes and he looked a little dizzy. Staff called his name but he did not answer, then staff took [R5]'s arm and wrap[ped] it around staff so she could get him to sit down. [R5] fell... and hit his head on the corner of the cabinet [where] the bruise [appeared] on the right side of forehead." According to the report, the fall occurred at 8:40 a.m. The report also added the following note by E4 (DON), "Please accompany [R5] when he goes out to smoke. Afterward have him sit in the living room for 30 minutes for his circulatory system to adjust from the nicotine. He often gets dizzy during or after smoking and has fallen before."</p>	W 253			

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W 253	Continued From page 6 R5's chart did not have further documentation regarding R5's smoking protocol.	W 253			
W 255	On 2/5/15, at 1:30 p.m., E1 confirmed that a discussion regarding R5's smoking protocol was made with the staff; however, we "don't have documentation". 483.440(f)(1)(i) PROGRAM MONITORING & CHANGE The individual program plan must be reviewed at least by the qualified mental retardation professional and revised as necessary, including, but not limited to situations in which the client has successfully completed an objective or objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to assure data maintained related to formal learning objectives was sufficient to determine progress or lack of progress for 2 of 4 Clients (R1 and R2) of three clients in the sample. Further, the facility failed to assure the individual plans for 2 of 4 clients in the sample were revised when data maintained showed they had met criterion (R1 and R2.) Findings Include: Record review for R1 include an 40 year old male with a mild level of intellectual functioning. R1 have 5 program objectives listed: a) R1 will state the correct dosage of Lisinopril with 45% accuracy for 6 consecutive months b) R1 will walk twice weekly for 20 minutes with 45% accuracy for 6 consecutive months. c) R1 will independently dust his bedroom each	W 255			

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W 255	<p>Continued From page 7</p> <p>Friday evening with 40% accuracy."</p> <p>d) R1 will correctly count change to the dollar amount from mock transactions with 50% accuracy for 3 months. Goal discontinued "will instead practice counting fake money. Goal changed after July to , correctly count dollar amount in 3 amounts of fake money 50% for 3 months"</p> <p>e) R1 will correctly complete single digit worksheet with 40% accuracy for 3 months.</p> <p>The program objective for R1 stating the correct dosage of Lisinopril at 45% accuracy states R1 had exceeded this goal at more than 95% for six consecutive months with revision to the goal.</p> <p>The program objective for walking twice weekly for 20 minutes states R1 had failed to reach the objective for 5 of the 6 months tracked without revision to the goal.</p> <p>The program objective for R1 to independently dust his bedroom shows R1 had failed to reach this goal 4 of 6 months without program revisions.</p> <p>The program objectives failed to include data for the month of July, August, or September 2014 for goal c, regarding R1's independence goal of dusting his bedroom.</p> <p>The program objectives also failed to include data for the months of September and October 2014 for the R1 to learn to correctly count to a dollar in 3 amounts of "fake" money.</p> <p>The program objective failed to include data for the month of December 2014 regarding R1 learning to correctly complete single digit worksheets.</p> <p>Record review for R2 includes a 40 year old male</p>	W 255			

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W 255	<p>Continued From page 8</p> <p>with a moderate level of intellectual functioning. R2 have 9 program objectives listed as follows:</p> <p>a) choose coupon from Sunday paper for use with 50% accuracy</p> <p>b) Will state Paxil is for his mood when asked 50% accuracy for 6 months</p> <p>c) Put clean clothes away on his own 50% for 6 months on laundry days.</p> <p>d) with prompting R2 will exercise for 15 minutes twice week with 75% accuracy.</p> <p>e) write alphabet in capital letters at 45% accuracy for 3 months</p> <p>f) with prompting will brush teeth thoroughly at 45% accuracy</p> <p>g) R2 will state that his heartburn medication is Protonix at 50% accuracy for 6 months</p> <p>h) R2 will count to the dollar amount the money needed for purchases or activities at 50% accuracy for 6 months</p> <p>i) R2 will change his bedsheets independently at 50% accuracy for 6 consecutive months."</p> <p>R2 exceeded his program for 5 of 5 months of tracked goals at 100% without revisions to the program objective.</p> <p>R2 exceeded his goal of why he takes Triptal for 5 of 5 months at 100% without revisions to the program objective.</p> <p>R2 exceeded his goal of "expensive choice" of 2 items for 5 of 5 consecutive months that the goal was tracked without revision to the program objective.</p> <p>An interview was conducted with E1 (Director of Operations) and E3 (case Manager) on 2/5/15 at 11:35am regarding the clients accomplishing their</p>	W 255			

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W 255	Continued From page 9 objectives and the same goals continuing without evidence of review or revision, both confirmed the above findings. E3 stated some of the goals should have been changed once the objectives were accomplished.	W 255		